

**LIMITED WARRANTY: WOOD INTERIOR DOORS**

- i. This Limited Warranty applies exclusively to Wood Interior Doors (defined as interior doors or interior door units, including jamb and frame kits) manufactured by Exclusive Architectural, Inc. ("EA") for interior applications (defined as controlled climate conditions on both sides of the door). This warranty does not cover products designated as "MDF Interior Doors," which are subject to a separate Limited Warranty, nor does it apply to any products sold "AS IS" or in "clearance" condition. Coverage is strictly contingent upon the product meeting the conditions and adhering to the exclusions set forth in this Limited Warranty.

**PART 1: COVERAGE:****1. WOOD COMPONENTS**

- i. Wood components are warranted to be free from defects in material or workmanship that impair operation and function for the recommended use. Coverage applies for a period of ten (10) years from the date of shipment, except for fire-rated doors, or doors used in a commercial, multi-family, or hospitality applications, which are covered for a period of one (1) year from the date of shipment.

**2. FINISH****A. Factory-Applied Wood Finish**

- i. Coverage applies for a period of one (1) year from the date of shipment for finish defects. Finish defects include cracking, peeling, or other surface adhesion defects not attributed to contact, misuse, or abuse, and do not include color change, change in sheen, or natural variations in color, grain pattern, and texture. Any disclaimers expressed in writing pertaining to factory-applied finish are applicable.

**3. GLASS****A. Tempered Glass**

- i. Coverage applies per the warranties provided to EA from the applicable manufacturer or supplier.

**B. Insulated Glass**

- i. Coverage applies for a period of ten (10) years from the original date of purchase for permanent material obstruction of vision due to failure of the glass seal, except for all art, decorative, and specialty glass (defined as all non-flat glass, such as beveled, etched, textured/patterned, or stained/leaded glass), which is covered per the warranties provided to EA from the applicable manufacturer or supplier.

**C. Laminated Glass**

- i. Coverage applies for a period of five (5) years from the original date of purchase for permanent material obstruction of vision due to delamination, except for all art, decorative, and specialty glass (defined as all non-flat glass, such as beveled, etched, textured/patterned, or stained/leaded glass), which is covered per the warranties provided to EA from the applicable manufacturer or supplier.

**D. Mirror and Other Glazing Materials**

- i. Coverage for mirror and other glazing materials (defined as non-tempered glass, printed glass, painted glass, resin panels, and other glazing materials not listed) is provided per the warranties provided to EA by the applicable manufacturer or supplier.

**4. HARDWARE AND OTHER COMPONENTS**

- i. Coverage for hardware and other components (defined as door accessories, hinges, handles, locking systems, weatherstrip, and any components not listed) is provided per the warranties provided to EA by the applicable manufacturer or supplier.

**PART 2: NOTICE PROCESS:**

- i. Any claim for coverage under this Limited Warranty must be submitted in writing with supporting documents (defined as photos, videos, documents, and proof of purchase) to EA via email at support@ewdoors.com or via mail to 2000 NW 95th Avenue, Doral, FL 33172, immediately upon discovery and within the applicable warranty period; any defect that an ordinary inspection would reveal but is not reported immediately upon discovery is not covered. Upon receipt of a claim, EA must be provided a period of 30 days to schedule an on-site inspection.

**PART 3: EXCLUSIVE REMEDY:**

- i. If a claim is made for a covered defect during the warranty period, EA will, at its sole discretion, repair the product or component, provide a replacement as originally supplied, or refund the original purchase price. Replacement products or components may differ from the original and are warranted only for the remainder of the original warranty period. Transportation, labor, finishing, installation, or any other costs related to or associated with replacement products or components are not covered. EA reserves the right to determine if a covered defect exists and may charge for all costs related to or associated with an on-site inspection if the claim is found not to be covered under this Limited Warranty.

**PART 4: CONDITIONS:****1. WARP**

- i. Warp is defined as bow, cup, and twist in the plane of the door itself, as determined by using a taut string. Warp does not refer to the relationship between the door and the frame or jamb in which it is installed. EA may defer repairing or replacement of the product for warp for a period of one (1) year from the date of claim, as it is not uncommon for a door to adjust to local conditions. This deferral period will not be counted against the warranty period.

**PART 5: EXCLUSIONS:**

- i. Improper product selection, storage, handling, assembly, or installation; improper installation includes, but is not limited to, improper integration into the structure, movement of surrounding substrates, or any other stresses transferred from the surrounding structure to the product; performance of product that is not installed in compliance with applicable building codes or specification requirements; or in any application that exceeds design standards.
- ii. Improper finishing, including, but not limited to, failure to properly finish all wood surfaces and sides immediately and before exposure to humidity; appearance resulting from finish applied by anyone other than EA; or failure to immediately repair any damage in any finish.
- iii. Warp which does not exceed 1/4" in the plane of the door itself for doors 84" (7') tall or smaller, or any 84" (7') tall section of a larger door; warpage on 1-3/8" thick doors exceeding 36" (3') in width or 96" (8') in height; warpage on 1-3/4" thick doors in Wood Elite Construction exceeding 42" (3'6") in width or 96" (8') in height; warp that does not impair normal operation and function; any disclaimers expressed in writing pertaining to the door dimensions requested; or one-panel doors (P100) exceeding 42" (3'6") in width or 96" (8') in height; or any doors exceeding 48" (4') in width or 120" (10') in height.
- iv. Installation in or near high-humidity environments, including but not limited to swimming pools, saunas, or hot tubs; or exposure to corrosive agents such as chlorine, salt spray, or harsh chemicals.
- v. Variations in wood color, grain pattern, and texture; resin or sap bleeding; or any disclaimers expressed in writing pertaining to any wood species; or surface checking, small splits, and expansion or contraction (including panel misalignment or contraction of 1/4" or less) that does not impair normal operation and function. Changes in relative humidity and temperature may result in surface checking, small splits, and expansion or contraction.
- vi. Normal weathering, wear, and tear; failure to properly clean and maintain products; or damage resulting from the use of abrasive cleaners, solvents, or other improper cleaning agents and methods.

- vii. Imperfections in glass that do not affect the product's structural integrity or obscure normal vision, or that cannot be detected per ASTM C 1036.
- viii. Products modified, repaired, or replaced without consent expressed in writing by an authorized officer of EA; products that have not been paid in full; products not supplied by EA.
- ix. Acts of God, accident, misuse, abuse, negligence, fire, flood, earthquake, tornado, hurricane, snow accumulation, or any other extreme weather events, war, or by any cause beyond the control of EA.

**PART 6: DISCLAIMERS:**

- i. THIS LIMITED WARRANTY, AS AMENDED BY ANY SPECIFIC DISCLAIMERS EXPRESSED BY EA IN WRITING AT THE TIME OF SALE, IS THE SOLE AND EXCLUSIVE WARRANTY FOR THE PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED UNDER APPLICABLE LAW ARE LIMITED IN DURATION TO THE APPLICABLE EXPRESS WARRANTY PERIODS SET FORTH IN THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
- ii. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

**PART 7: LIMITATIONS:**

- i. IN NO EVENT WILL EA BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. EA'S MAXIMUM LIABILITY IS STRICTLY LIMITED TO THE PURCHASE PRICE OF THE PRODUCT PAID TO EA. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

**PART 8: AMENDMENTS AND ADDITIONAL DISCLAIMERS:**

- i. This Limited Warranty, including any specific disclaimers expressed by EA in writing at the time of sale, is the sole and exclusive warranty for EA Wood Interior Doors. This Limited Warranty may only be modified in a writing signed by an authorized officer of EA. Any amendment will apply only to the specific purchase identified in that writing.

**PART 9: JURISDICTION:**

- i. This Limited Warranty is governed by Florida law. Any legal action related to this Limited Warranty must be filed and heard exclusively in Miami-Dade County, Florida.